



## If your electronic catch and position reporting technology fails

*You should always check if your reporting equipment is working before you start your trip.*

If you discover that your catch or position equipment is not working, your **first priority** is to contact your technology provider so that they can try to fix the issue.

If you expect that you will not be able to meet your obligations to report electronically under the ER or GPR Regulations, then you **must contact MPI on 0800 00 83 33** to report the equipment malfunction.

You will be put through to the National Communications Centre (NCC).

It is permissible for you to contact a third party (e.g. your partner or an employee) by some means (e.g. via VHF radio), so that they can relay a message to MPI on your behalf. In this case, they will be asked the same list of questions below, so you should make sure they have the answers before they contact MPI on the number above.

The NCC staff may issue a Direction allowing you to continue fishing despite the device failure. Your technology provider will confirm the details of the malfunction with MPI to enable this.

It will be necessary to have the following information available before you call:

- a. Your position and contact details
- b. The name and contact number of the Skipper (if different from the caller)
- c. The name and client number of the Permit Holder the fisher is fishing on behalf of (if it's not the Permit Holder calling)
- d. The name, call sign and registration number of the vessel
- e. If a fishing trip is underway, and when you will return to port OR the start and end dates of your next fishing trip
- f. Where you are fishing/intending to fish
- g. What species you are targeting
- h. What port you will be leaving from
- i. What port and LFR you will be landing to
- j. If there is an Observer on board the vessel
- k. As much detail as you can about the malfunction with your device, including the cause, and what functionality you are able to use (enter reports, save reports, transmit reports)
- l. What date and time you noticed the device wasn't working properly
- m. Who your service provider for the malfunctioning device is
- n. The make/model of the malfunctioning device
- o. How often the same issue has occurred in the previous three months
- p. How long the provider indicated that it will take to fix the issue
- q. Do you have an alternative method to record their catch data

Any Direction issued will be emailed to the email address held by FishServe.

You must meet all conditions of a Direction if you wish to continue to fish. This includes providing all data electronically to MPI or FishServe when you return from the trip. A Fishery Officer may contact you after you return to ensure that you are compliant with the Direction.