

Who do I call and where do I go?



Concerned about safety of people? Call 111.

Evacuating? You can go to Civil Defence Centre at Saxton Field Stadium, Stoke

They can help with:

- Your pets
- Welfare information and advice
- Help with accommodation if you need it.

Please register with CDEM if you evacuate

- If you don't use the centre or need any help, please call 03 543 8400 to register
- This means you're on our list to send you information about getting back home.

Civil Defence payments

- Do you need food, petrol, clothing? Civil Defence payments can be made available for evacuated people. Talk to Work and Income on 0800 559 009.

Work and income

- If you don't know if you can get help, or are finding supporting your family tricky: talk to Work and Income on 0800 559 009. They may be able to help cover urgent or unexpected costs, living expenses, lost wages, benefits, and housing assistance.

Health and support

- GP visits and pharmacy prescriptions will be waived for fire-related appointments. For help accessing a GP call 03 543 7841
- Wakefield Health Centre is in the Richmond community health hub (281 Queen St)
- Or call the freephone Healthline on 0800 611 116
- Rural people can call the Rural Support Trust on 0800 787 254.
- After hours and weekends: Medical and Injury Centre (Nelson) and in Motueka (Greenwood Health or The Doctors) Nelson Bays Primary Health. www.nbph.org.nz

Insurance

- When you return to your property take photos and call your insurance company.

For the most up to date information about the fires visit: Nelson Tasman Civil Defence website:
www.nelsontasmancivildefence.co.nz/news or
<https://www.facebook.com/nelsontasmancivildefenceandemergencymanagement>

Not sure who to talk to? Call Tasman District Council on 03 543 8400 (24 hours)



Caring for your animals in the Nelson fire zone.

For animal welfare call MPI on 0800 008 333 (option 4)

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If you may need to evacuate, try to move or prepare your animals beforehand.

If you need help with this, or if you have evacuated and had to leave your animals behind, please call MPI on 0800 008 333 (option 4) with as much information as you can give them.

What happens then?

The MPI fire response call team will make sure your message gets to the team on the ground, and then our partner agencies and vets are activated to help.

If you have called the council or other agencies about your animals, they are also sharing this with MPI. SPCA, TDC, HUHA, Federated Farmers, Animal Evac and Massey University Emergency Response Team are all helping to make sure all animals are accounted for and looked after.

Evacuated pets

The Civil Defence Centre at Saxton Field Stadium, Stoke, accepts pets and is working with the animal welfare teams if animals need different temporary shelter.

All animals

- Take sick or injured animals to your vet.
- Federated Farmers are in charge of livestock. If you need feed call them 0800 327 646, option 2.
- Pets and livestock are welcome at the Richmond A&P Showgrounds. There is water, fencing, cages, shelter, and donated feed.
- Go in through the main gates and right to HUHA's white tent to register your animals. If you stable your animals in the stable blocks, leave your contact details on the door as well.
- Register at reception every time you come in.



Animals left behind the cordons

- When allowed by FENZ, MPI vets are accompanied beyond the cordons to check-on animals, make sure they are OK and have water and anything else they need.
- The fire response call team will make sure your message gets to the team on the ground, and then SPCA or Massey University Emergency Response team are activated to help.
- If you are worried about your animals please call MPI on 0800 008 333 (option 4).